

**Southwest Gas  
G-01551A-10-0458  
In Opposition**

**Antonio Gill**

From: AARP Arizona [aarpaz@aarp.org] on behalf of pamela kroonenberg [extrovert6@yahoo.com]  
Sent: Monday, September 12, 2011 12:46 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs

Sep 12, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

I am retired and haven't had a Social Security increase in two years. I, like other Arizonans, are struggling to make ends meet. Gas and food prices are at an all time high. I'm living on the edge and you need more profit? Where's your humanity?

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Miss Pamela Kroonenberg  
[REDACTED]  
Phoenix, AZ 85032-7417

**Antonio Gill**

From: AARP Arizona [aarpaz@aarp.org] on behalf of Virginia Scheier [lighthouse02@aol.com]  
Sent: Monday, September 12, 2011 12:13 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs

Sep 12, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

Also I live on a fixed income (Social Security) so raising the rates would be a hardship for me since I haven't received a COLA increase.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

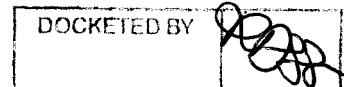
Sincerely,  
Mrs. Virginia Scheier  
[REDACTED]  
Tucson, AZ 85710-8021

AZ CORP COMMISSION  
DOCKET CONTROL

2011 SEP 13 A 11:13

Arizona Corporation Commission  
**DOCKETED**

SEP 13 2011



**RECEIVED**

ORIGINAL  
0000129512

Antonio Gill

AARP Arizona [aarpaz@aarp.org] on behalf of Jana Rhoades [janaro@aol.com]  
From: Monday, September 12, 2011 10:43 AM  
Sent: Pierce-Web  
To: Please Do Not Raise Our Utility Costs  
Subject: Please Do Not Raise Our Utility Costs

Sep 12, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work. Our adult children (and their children) have lost their jobs and have been forced to move in with us. We live on retirement, and this have been a big hardship, especially when it forces our utility usage higher, not even including a rate increase! Many Arizonans are in the same boat.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Jana Rhoades  
Peoria, AZ 85383

Antonio Gill

AARP Arizona [aarpaz@aarp.org] on behalf of N Medved [nmedved@ngupc.com]  
From: Monday, September 12, 2011 9:13 AM  
Sent: Pierce-Web  
To: Please Do Not Raise Our Utility Costs  
Subject:

Sep 12, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet. Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Encouraging more volume of gas is a better way to raise the revenue, not raising the price alone. Some imagination is in order.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. N Medved  
Phoenix, AZ 85051-5751

**Antonio Gill**

From: Robert Peloquin [mailto:peloquin408@gmail.com]  
Sent: Monday, September 12, 2011 7:45 AM  
To: Pierce-Web; Gary Pierce  
Subject: SVG Docket #G-01551A-10-0458 and APS Docket # E-01345A-11-0224

Dear Sirs:

Enough is enough! Please vote against "decoupling" as described in the Subject line. I am retired and must watch my expenses. From what I have read and understand, this move to "decouple" will simply cost me more in the long run. I am especially concerned because I don't use gas and resent the fact that this move will somehow cost me. Vote NO!

Thank you  
Robert Peloquin  
[REDACTED]  
Sun City, AZ 85351

**Antonio Gill**

From: AARP Arizona [mailto:aarpaz@aarp.org] on behalf of Kim Jackson [mailto:kim.jackson\_656@msn.com]  
Sent: Sunday, September 11, 2011 7:42 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs

Sep 11, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

We are living on a fixed budget.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Kim Jackson  
[REDACTED]  
Huachuca City, AZ 85616-9669

Antonio Gill

AARP Arizona [arpaz@aarp.org] on behalf of Edward Harms [avednar@q.com]  
From: AARP Arizona [arpaz@aarp.org]  
Sent: Sunday, September 11, 2011 5:41 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs

Sep 11, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

With thousands of Arizonans out of work and the economy in dire straits nationwide and here in Arizona, this is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Edward Harms  
Tucson, AZ 85747-9605

Antonio Gill

AARP Arizona [arpaz@aarp.org] on behalf of Judy Francis [judyfrancis@ids.net]  
From: AARP Arizona [arpaz@aarp.org]  
Sent: Sunday, September 11, 2011 4:11 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs

Sep 11, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Thousands of Arizonans are out of work. There have been no Social Security COLA increases for two years. The costs of food and gasoline continue to rise. Now is not the time to raise the combined gas and electric rates for the average residence by over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Judy Francis  
Tucson, AZ 85745-2570

**Antonio Gill**

AARP Arizona [aarpaz@aarp.org] on behalf of Sharon Lynn [shawin@cox.net]  
Sent: Sunday, September 11, 2011 3:41 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs

Sep 11, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

I am amazed that these companies would choose a time like this to try to raise rates on utilities. Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Sharon Lynn  
Phoenix, AZ 85032-3148

**Antonio Gill**

AARP Arizona [aarpaz@aarp.org] on behalf of Patti Konik [gendasay@cox.net]  
From: AARP Arizona [aarpaz@aarp.org] on behalf of Patti Konik [gendasay@cox.net]  
Sent: Sunday, September 11, 2011 8:41 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 11, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

With the record heat, our utility costs are already almost out of reach. For those of us who try very hard to contain costs, and the many times that we simply do without, comfort included, PLEASE, do not allow any rate increases, this is a dire situation that truly affects lives.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Patti Konik  
[REDACTED]  
Phoenix, AZ 85032-7227

**Antonio Gill**

James Huss [james.huss@cox.net]  
Saturday, September 10, 2011 10:55 PM  
Pierce-Web, Gary Pierce  
james.huss@cox.net  
just say no to decoupling.

Commissioner Pierce:

I am Emailing you as Chair of the Arizona Corporation Commission.

I am the Board President of a small HOA in Sun City. Our HOA requests that you do not approve the request for decoupling as requested by SWG and APS (let's see, did I get enough "requests" in that sentence). The decoupling will most likely result in a rate increase for doing what we seniors can do best; find ways to reduce expenses. I understand the relationship between fixed and variable expenses and it takes astute management to provide a sufficient Return on Investment (ROI) when revenue falls. If a ROI is guaranteed, there is no incentive for management to control costs. To me, it would appear that decoupling could result in lax management oversight.

Thank you for the opportunity to "voice" my opinion and that of our HOA members.

Jim Huss, PhD

Sun City, AZ 85351

**Antonio Gill**

From: Antonio Gill [mailto:[aarpaz@aarp.org](mailto:aarpaz@aarp.org)] on behalf of Gerald Bisvak [[lbisvak@msn.com](mailto:lbisvak@msn.com)]  
Sent: Saturday, September 10, 2011 8:07 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 10, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Gerald Bisvak  
[REDACTED]  
Yuma, AZ 85365-6845  
[REDACTED]

Antonio Gill

AARP Arizona [aarpaz@aarp.org] on behalf of THOMAS CONRAD [tconrad5@umail.com]  
Sent: Saturday, September 10, 2011 5:39 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 10, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Dear Commissioner Burns and others on the Commission

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

I am on a fixed income now that I was forced to retire two years early from my job of 38 years just so they could replace me with a younger and lower paid employee.

My pension is less and so is my SS since I have not been able to find another job.

There are many others like myself and a rate increase would be hurtful to us. I am conserving as requested by the utilities and Gov't. and so are others. Now they are crying that they have lost revenue. I have done my part by going without and they should do the same.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,  
THOMAS CONRAD  
[REDACTED]

[REDACTED]  
FLAGSTAFF, AZ 86004-7501

[REDACTED]  
I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,  
Mr. THOMAS CONRAD  
[REDACTED]  
Flagstaff, AZ 86004-7501

Antonio Gill

AARP Arizona [aarpaz@aarp.org] on behalf of Janet Odenwald [jodenwald@msn.com]  
From: Janet Odenwald [jodenwald@msn.com]  
Sent: Saturday, September 10, 2011 5:08 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 10, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Janet Odenwald  
[REDACTED]  
Scottsdale, AZ 85258-4828  
[REDACTED]

Antonio Gill

AARP Arizona [aarpaz@aarp.org] on behalf of Richard & Helen Marquez [yumaazmarquez@gmail.com]  
From: Antonio Gill  
Sent: Saturday, September 10, 2011 4:09 PM  
To: Pierce-Wab  
Subject: Please Do Not Raise Our Utility Costs.

Sep 10, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Seniors have not had a Social Security COLA increase for two years, but the cost of food, gas and medical expenses continue to rise. Many Arizonans are out of work and cannot afford their mortgage, rent, and necessities to sustain them. How are we expected to pay for another increase in utilities at a time like this?

Now is NOT the time to raise our combined gas and electric rates for an average residence over \$140 a year. I am asking you NOT to approve the APS and SW Gas requests for a rate increase at this time.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Richard & Helen Marquez

[REDACTED]  
Yuma, AZ 85367-4905

Antonio Gill

Eloise Larson [eloise.larson@hotmail.com]  
From: Eloise Larson  
Sent: Saturday, September 10, 2011 2:50 PM  
To: Burns-Web; Pierce-Web; Kennedy-Web; RCSC  
Subject: SWG/AP/S Decoupling/increases

RE: SWG / Docket #: G01551A-10-0458 and APS Docket #: E-103345A-11-0224

We, the ratepayers living in Sun City, are at the bottom of the money chain. We struggle to get by and pay our bills.

Sun City is now a poor city; the population is getting smaller, houses are empty and not selling, maintenance is dwindling and people are discouraged. Businesses and banks are moving out. There is a lot of empty retail space. Our dreams of a decent retirement are dying.

By increasing rates on our gas and electricity usage, and by decoupling, we will be hit hard from two directions; in our individual dwellings and again in the assessments we must pay for our recreation centers.

Please do not place a further burden upon Sun City's residents by allowing a rate increase at this time, or decoupling at any time, to these two utilities. They are looking for better profits while we are trying to survive in this bad economy.

Please do not increase rates in the assessments. Thank you for listening to our comments.

Eloise A. Larson  
Carl A. Larson  
[REDACTED]  
Sun City, AZ 85351  
[REDACTED]

Antonio Gill

From: AARP Arizona [aarpaz@aarp.org] on behalf of Kathleen Kopka [kkopka@cox.net]  
Sent: Saturday, September 10, 2011 1:39 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 10, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

I strongly urge you to NOT approve the APS request.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Kathleen Kopka  
[REDACTED]  
Gilbert, AZ 85296-1623

Antonio Gill

From: AARP Arizona [aarpaz@aarp.org] on behalf of William Kopka [bkopka@cox.net]  
Sent: Saturday, September 10, 2011 1:39 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 10, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Please do not approve the APS request.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. William Kopka  
[REDACTED]  
Gilbert, AZ 85296-1623

**Antonio Gill**

AARP Arizona [aarpaz@aarp.org] on behalf of gretta guisinger [gretta602@yahoo.com]  
Sent: Saturday, September 10, 2011 12:09 PM  
To: PierceWeb  
Subject: Please Do Not Raise Our Utility Costs.

Sep 10, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Barbara Jandt  
[REDACTED]  
Gilbert, AZ 85233-7234  
[REDACTED]

**Antonio Gill**

[REDACTED]  
AARP Arizona [aarpaz@aarp.org] on behalf of Barbara Jandt [barbi.barbara@gmail.com]  
From: Sent: Saturday, September 10, 2011 11:39 AM  
To: PierceWeb  
Subject: Please Do Not Raise Our Utility Costs.

Sep 10, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Barbara Jandt  
[REDACTED]  
Gilbert, AZ 85233-7234  
[REDACTED]

Antonio Gill

Steve Thomas [frsthomas34@msn.com]  
Saturday, September 10, 2011 10:22 AM  
undisclosed-recipients  
RE: SWG Docket No. G-15514-10-0456 and APS Docket No. L-01345A-11-0224

Please vote NO on decoupling. It doesn't affect my residence, but it will affect the cost of operating our Recreation Centers. This will impact me when the annual dues have to be raised to cover the increased cost of South West Gas caused by [REDACTED] Sun City 85351 decoupling. Thank you. Robert S. Thomas

Antonio Gill

AARP Arizona [aarpaz@aarp.org] on behalf of Eileen McCormick [eileenmccormick@qq.com]  
From: Sent: Saturday, September 10, 2011 9:08 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 10, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Subject: Please Do Not Raise Our Utility Costs

Dear Commissioner:

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Thank you.

Sincerely,

Eileen McCormick  
[REDACTED]  
Glendale, AZ 85302

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Eileen McCormick  
[REDACTED]

Antonio Gill

FRAN [fran@poop623.com] Sent: Saturday, September 10, 2011 8:55 AM To: [REDACTED] Subject: JUST SAY NO TO DECOUPLING WITH APS AND SWG

HELP !!!!

PLEASE VOTE NO ON DECOUPLING.....

SWG Docket No. E-01345A-11-0224

I AM A RETIRED TAX PAYER AND MORE DECOUPLING CAUSES MORE MONEY AND EXPENSES

AND I LIVE ON A SET INCOME... THANK YOU FOR SAYING (NO) TO DECOUPLING ON THE ABOVE DOCKET #'S  
MRS FRAN HIGGINS

Please vote No to these proposals.

Sincerely,

Steve Elvestor  
[REDACTED]  
Sun City, AZ

Antonio Gill

From: Steve Elvestor [steve@elvestor.com]  
Sent: Saturday, September 10, 2011 8:14 AM  
To: [REDACTED]  
Subject: SWG Docket No. G-01551A-10-0458 and APS Docket No. E-01345A-11-0224

Dear Mr. Pierce,

I have reviewed the above subject rate increase proposals which also contain proposals for de-coupling my energy pricing from the energy rates paid by SWG & APS and disagree with the premise that guaranteeing profits to these utilities will incentivize them to encourage energy conservation.

If these utility companies are profitable regardless of the amount of energy consumed, the incentive to encourage conservation is the opposite.

Since our utilities are provided by a monopolies we can't count on the free market to force them to be competitive and must depend on you to insure that our rates are fair.

Please vote No to these proposals.

Sincerely,

Steve Elvestor  
[REDACTED]  
Sun City, AZ

Antonio Gill

Margaret [margaret@elvester.com]  
Saturday, September 10, 2011 7:05 AM  
Place: Web  
Subject: SWG Docket No. G-01551-A-10-0458 and APS Docket No. E-01345A-11-0224

Dear Mr. Pierce,

I have reviewed the above subject rate increase proposals which also contain proposals for de-coupling my energy pricing from the energy rates paid by SWG & APS and disagree with the premise that guaranteeing profits to these utilities will incentivize them to encourage energy conservation.

If these utility companies are profitable regardless of the amount of energy consumed, the incentive to encourage conservation is the opposite.

Since our utilities are provided by a monopolies we can't count on the free market to force them to be competitive and must depend on you to insure that our rates are fair.

Please vote NO to these proposals.

Sincerely,

Margaret Elvester  
[REDACTED]  
Sun City, AZ

Antonio Gill

AARP Arizona [arpaz@aarp.org] on behalf of Frank Pyle [mpyle@cox.net]  
Friday, September 09, 2011 8:07 PM  
Place: Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

Many of us are retired military and there have been no COLA increases for 2 years.

The costs of food and gasoline and most essentials are way up.

Many Arizonans are struggling to make ends meet.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Frank Pyle  
[REDACTED]  
Sierra Vista, AZ 85635-8325  
[REDACTED]

**Antonio Gill**

AARP Arizona [aarpaz@aarp.org] on behalf of Pamela Dye [pamjoye@hotmail.com]  
Friday, September 09, 2011 7:37 PM  
Pierce-Web  
Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Pamela Dye  
[REDACTED]  
Gilbert, AZ 85233-7542

**Antonio Gill**

AARP Arizona [aarpaz@aarp.org] on behalf of Linda Guptill [lighthn22@aol.com]  
Friday, September 09, 2011 6:37 PM  
Pierce-Web  
Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Now is not the time to raise average residence utility costs more than \$140 a year.

There have been no Social Security COLA increases for two years.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Linda Guptill  
[REDACTED]  
Sun City West, AZ 85375-2376  
[REDACTED]

Antonio Gill

From: palmas.1@onezero.net  
Sent: Friday, September 09, 2011 6:22 PM  
To: Pierce-Web  
Subject: Decoupling

Commissioner: PLEASE SAY NO TO DECOUPLING SWG & APS. Thank You SCAZ

Please say no to decoupling, both SWG & APS.

You cannot penalize people for being conservative especially during hard economic times.

Lloyd Miller

Sent from my iPad

Antonio Gill

From: Lloyd Miller [lazgm@a.com]  
Sent: Friday, September 09, 2011 5:52 PM  
To: Pierce-Web  
Subject: Decoupling

Please say no to decoupling, both SWG & APS.

You cannot penalize people for being conservative especially during hard economic times.

Lloyd Miller

Sent from my iPad

**Antonio Gill**

AARP Arizona [aarpaz@aarp.org] on behalf of Carol Adcock [cadcock\_99@yahoo.com]  
From: Sent: Friday, September 09, 2011 4:37 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$40 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,  
Ms. Carol Adcock  
Phoenix, AZ 85023-3613

**Antonio Gill**

AARP Arizona [aarpaz@aarp.org] on behalf of stanley blumenthal [sttempe842@optonline.net]  
From: Sent: Friday, September 09, 2011 2:37 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,  
Mr. Stanley Blumenthal  
[REDACTED]  
Tempe, AZ 85283-1935



Antonio Gill

AARP Arizona fairpaz@aarp.org on behalf of Sudhakar Kulkarni [sudhakar.kulkarni@cox.net]  
From: Friday, September 09, 2011 1:07 PM  
Sent: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.  
Thank you.

Sincerely,

Mr. Sudhakar Kulkarni  
Chandler, AZ 85225-6270  
[REDACTED]

Antonio Gill

AARP Arizona fairpaz@aarp.org on behalf of Martin Goslar [media@gainvision.com]  
From: Friday, September 09, 2011 12:36 PM  
Sent: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

In addition, jobs are increasingly disappearing, bank foreclosures & house abandonment are increasing, and house prices are decreasing while property tax is increasing.

Again, making these large (or any) increases in gas & electric rates at this time is unacceptable. Requests for increases have been constantly approved in the past...now is the time discontinue further requests until the economy turns around.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.  
Thank you.

Sincerely,

Sincerely,  
Dr. Martin Goslar  
[REDACTED]  
Phoenix, AZ 85028-0169

Antonio Gill

From: AARP Arizona [aarpaz@aarp.org] on behalf of Janet Booth [jbooth3@cox.net]  
Sent: Friday, September 09, 2011 11:36 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

There have been no Social Security COLA increases for several years

The costs of food and gasoline are way up, but my income has stayed the same.

Many Arizonans are struggling to make ends meet.

I am a senior citizen that has worked and earned her way through life.

Now I am no longer able to work and increase my income but everything has gone up. We in Arizona require air conditioning in the summer but if we can't afford it we will have to do without.

Sincerely

Janet Booth \_\_\_\_\_

Sun City, AZ

\* I'm counting on you, as an elected Commissioner.  
\* >

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Janet Booth \_\_\_\_\_  
Sun City, AZ 85351-4289

Antonio Gill

From: AARP [aarpaz@aarp.org] on behalf of pat barclay [barclay840@cox.net]  
Sent: Friday, September 09, 2011 10:06 AM  
To: Pierce-Web  
Subject: Please Don't Raise our Southwest Gas Rates!

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

Southwest Gas is asking for a rate increase of more than \$65 a year for the average single family residence.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The cost of food and gasoline are way up

Many Arizonans are struggling to make ends meet.

Please vote NO on utilities increases

As an elected Commissioner, please don't grant the Southwest Gas request to raise our rates

more than \$65 a year.

Please vote NO on the Southwest Gas rate increase request!

Thank you.

Sincerely,

Mrs. pat barclay \_\_\_\_\_  
Sun City West, AZ 85375-2299

Antonio Gill

AARP Arizona [arpaz@aap.org] on behalf of Ted Phelps [tphelps@q.com]  
From: AARP Arizona [arpaz@aap.org] on behalf of Ted Phelps [tphelps@q.com]  
Sent: Friday, September 09, 2011 9:38 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work and many more are retired and on fixed incomes. 13.8 million in Arizona to be exact!

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up and expected to get worse.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Thank you for hearing us.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Please vote NO on the requests to raise rates more than \$140 a year.

Sincerely,  
Mr. Ted Phelps  
Maricopa, AZ 85139-6662

Antonio Gill

AARP, Arizona [arpaz@aarp.org] on behalf of Roger Quaing [quaing@gmail.com]  
From: AARP, Arizona [arpaz@aarp.org] on behalf of Roger Quaing [quaing@gmail.com]  
Sent: Friday, September 09, 2011 9:37 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,  
Mr. Roger Quaing  
Phoenix, AZ 85021-2425

Antonio Gill

From: AARP Arizona [aarpaz@aarp.org] on behalf of Verna Sanders [verna\_sanders@q1.com]  
Sent: Friday, September 09, 2011 9:36 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Verna Sanders  
[REDACTED]  
Phoenix, AZ 85037-3448

Antonio Gill

From: AARP Arizona [aarpaz@aarp.org] on behalf of Beverly (Kim) Wright [lakikitm@aol.com]  
Sent: Friday, September 09, 2011 6:06 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Beverly (Kim) Wright  
[REDACTED]  
Clarkdale, AZ 86324-3362

Antonio Gill

From: AARP Arizona [mailto:aarpaz@barn.org] on behalf of Richard Baldauf [mailto:r1951@stbcpglobal.net]  
Sent: Friday, September 09, 2011 7:36 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Richard Baldauf  
[REDACTED]  
Sedona, AZ 86351-8854

Antonio Gill

From: AARP Arizona [mailto:aarpaz@barn.org] on behalf of Derrick Hyatt [mailto:rhyatt@sprynet.com]  
Sent: Friday, September 09, 2011 3:36 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Greetings,

This letter represents 33 Homeowners of the Carefree Estates HOA. We are still baffled on why we are paying to finance the purchase of Black Mountain Sewer a Foreign Corporation for sewer services when some of us have septic(s) tanks. But now is not the time for an average residence to have utility costs increased more than \$140 a year. Thousands of Arizonans are out of work and retired people are living on fixed incomes. There have been no Social Security COLA increases for two years. The costs of food and gasoline are way up and we are bound to have another recession. Many Arizonans are struggling to make ends meet and APS are spending time and money to enhance Golf course and resort but not the desired services to the CE/HOA community. Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Derrick Hyatt  
[REDACTED]  
Carefree, AZ 85377-3561

Antonio Gill

From: AARP Arizona [aarpaz@aarp.org] On behalf of Tim Allen [taloner@cox.net]  
Sent: Friday, September 09, 2011 3:05 AM  
To: Pierce-Nab  
Subject: Please Do Not Raise Our Utility Costs.

Sep 9, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Tim Allen  
[REDACTED]  
Mesa, AZ 85210-8511

Antonio Gill

From: AARP Arizona [aarpaz@aarp.org] on behalf of Francesca Tropea [conferencepin@cox.net]  
Sent: Thursday, September 08, 2011 8:35 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 8, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

This kind of increase will have a devastating effect on Arizona residents. With the price of gasoline at \$3.30/gallon, additional necessary house expenses, the economy will "really" suffer.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Francesca Tropea  
[REDACTED]  
Sun City West, AZ 85375-5941

Antonio Gill

AARP Arizona [aarpaz@aarp.org] on behalf of Susan Cardell [susan.cardell@cox.net]  
Thursday, September 08, 2011 6:35 PM  
Pierce-Web  
Please Do Not Raise Our Utility Costs.

Sep 8, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

The costs of food and gasoline are way up.

Many Arizonans, including me, are struggling to make ends meet. I live on a fixed pension amount.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Catherine Huffman  
[REDACTED]  
Peoria, AZ 85382-2500  
[REDACTED]  
Ms...Susan Cardell  
[REDACTED]  
Gilbert, AZ 85296-1649

Antonio Gill

AARP Arizona [aarpaz@aarp.org] on behalf of Catherine Huffman [dustorm00@cox.net]  
Thursday, September 08, 2011 6:35 PM  
Pierce-Web  
Please Do Not Raise Our Utility Costs.

Sep 8, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Our family lives on a very fixed income. We cannot tolerate increased utility fees with no increase in income.

Catherine Huffman

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mrs. Catherine Huffman  
[REDACTED]  
Peoria, AZ 85382-2500  
[REDACTED]  
Ms...Susan Cardell  
[REDACTED]  
Gilbert, AZ 85296-1649

Antonio Gill

From: AARP Arizona [mailto:[aapaz@aarp.org](mailto:aapaz@aarp.org)] on behalf of Brenda Hayward [mailto:[b.hayward@live.com](mailto:b.hayward@live.com)]  
Sent: Thursday, September 08, 2011 2:35 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 8, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work. It's already hard enough to pay all our bills. We already cut back as much as possible to save on the current energy bills.

Raises are not being given out like they used to, but prices keep going up. The costs of food and gasoline are also way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year. This amount is way to high especially for companies that are already making millions in profit each year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.  
Thank you.

Sincerely,  
Mrs. Brenda Hayward  
  
Prescott Valley, AZ 86315-7832

Antonio Gill

From: AARP Arizona [mailto:[aapaz@aarp.org](mailto:aapaz@aarp.org)] on behalf of Joanne Steele [mailto:[jsteele@cox.net](mailto:jsteele@cox.net)]  
Sent: Wednesday, September 07, 2011 9:49 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 7, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Rates have already doubled and tripled due to SW gas rate increases over the past few years. I will not be able to afford the proposed rates.

Let's go green! I'm counting on you, Paul!

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,  
Ms. Joanne Steele  
  
Tucson, AZ 85711-1520

Antonio Gill

From: Antonio Gill [mailto:[AntonioGill@yahoo.com](mailto:AntonioGill@yahoo.com)]  
Sent: Wednesday, September 07, 2011 8:39 AM  
To: [AARP.Arizona\[aarpaz@aarp.org\]](mailto:AARP.Arizona[aarpaz@aarp.org])  
Subject: Please Do Not Raise Our Utility Costs.

Sep 7, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.  
  
Raising prices seems to be a yearly thing for APS. It's time to quit!  
As a senior I have not had a cost of living raise 3 years, I simply can not pay for any more rate hikes. Please stop them!!!!!!

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Daniel Cubel  
Sells, AZ 85634

Ms. Sandra Rodr  
Prescott Valley, AZ 86315-4731

Antonio Gill

From: Antonio Gill [mailto:[AntonioGill@yahoo.com](mailto:AntonioGill@yahoo.com)]  
Sent: Tuesday, September 06, 2011 5:45 PM  
To: [AARP.Arizona\[aarpaz@aarp.org\]](mailto:AARP.Arizona[aarpaz@aarp.org])  
Subject: Please Do Not Raise Our Utility Costs.

Sep 6, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.  
Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Daniel Cubel  
Sells, AZ 85634

Antonio Gill

From: AARP Arizona [mailto:[aarpaz@gmail.com](mailto:aarpaz@gmail.com)] on behalf of Mae Cleary [mailto:[mcleary50@gmail.com](mailto:mcleary50@gmail.com)]  
Sent: Tuesday, September 06, 2011 1:34 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 6, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Mae Cleary  
Tucson, AZ 85716-5761  
[REDACTED]

Antonio Gill

From: AARP Arizona [mailto:[aarpaz@gmail.com](mailto:aarpaz@gmail.com)] on behalf of Mariane Parisi [mailto:[m@team2love.net](mailto:m@team2love.net)]  
Sent: Tuesday, September 06, 2011 11:03 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 6, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Mariane Parisi  
[REDACTED]  
Sedona, AZ 86336-4743  
[REDACTED]

Antonio Gill

AARP Arizona [aarpaz@aarno.org] on behalf of Rollon Parker [sedonaroi@yahoo.com]  
Tuesday, September 06, 2011 11:03 AM  
Pierce-Web  
Please Do Not Raise Our Utility Costs.

Sep 6, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year. There is no Social Security COLA increase for two years. And there are very few jobs that are now providing COLA or raises.

Thousands of Arizonans are out of work. There have been no Social Security COLA increases for two years. The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year. I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Rollon Parker  
[REDACTED]  
Sedona, AZ 86336-4743  
[REDACTED]

Antonio Gill

From: AARP Arizona [aarpaz@aarno.org] on behalf of Pat Murray [normur@cox.net]  
Sent: Monday, September 05, 2011 10:31 AM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 5, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year. There have been no Social Security COLA increases for two years. And there are very few jobs that are now providing COLA or raises.

I believe the ordinary person understands that there will be some increase but \$140 a year is too steep. Soon our utilities will be as much as our house payment!

My husband and I vote so we will be watching your actions. If you do support and vote for this huge increase, there should be some great justification about why this is fair or even the right thing to do during these very difficult times.

I also don't believe that APS and Southwest Gas (or any other corporation or company for that matter) always deserve the increases they request. Here is what the common worker is told... "work smarter, work more efficiently." They need to do the same thing!

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Pat Murray  
[REDACTED]  
Tucson, AZ 85730-3328  
[REDACTED]

**Antonio Gill**

From: AARP Arizona [mailto:aarpaz@aarp.org] on behalf of Michael Daley [mailto:mcdalez@mpgable.com]  
Sent: Monday, September 05, 2011 7:01 AM  
To: Please Do Not Raise Our Utility Costs.  
Subject:

Sep 5, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are coping with no cost of living increase.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

\* Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Michael Daley  
Flagstaff, AZ 86001-8557  
[REDACTED]

**Antonio Gill**

From: AARP Arizona [mailto:aarpaz@aarp.org] on behalf of Carter Dickey [mailto:carter@dickeylibbs.com]  
Sent: Sunday, September 04, 2011 9:30 PM  
To: Pierce-Web  
Subject: Please Do Not Raise Our Utility Costs.

Sep 4, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

I'm counting on you, as an elected Commissioner.

\* Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Mr. Carter Dickey  
[REDACTED]  
Tucson, AZ 85718-1120  
[REDACTED]

**Antonio Gill**

AARP Arizona faarrax@aarn.org on behalf of Frank Craig [fazwicj@yahoo.com]  
From: Sunday, September 04, 2011 2:59 PM  
Sent: Pierce-Web  
To: Please Do Not Raise Our Utility Costs.  
Subject:

Sep 4, 2011

Commissioner Gary Pierce  
1280 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Sept. 3rd 2011

Apathy win's, Utilities going up and

Arizona Corporation Commission to decide in December whether to approve 14% increase by Southwest Gas. APS is asking for 7% increase in 2012 AARP says. People need to call in and say no to this at 602-342-4251 or go to action.aarp.org/az. These Utilities that tell us to use less

then ask for increases to offset falling profits. The other guise used for increases is to develop green alternatives. I would be very upset if my boss told me he wanted a percentage of my wage to develop a product so he could stay in business. To boot I had to buy the product from him to keep him in business so he could charge me more on the product I'm almost forced to buy. This is where Apathy wins. People go along with it by not taking the time to write or call. People always think they are helpless to stop these things or some else will write or call. They say well they will get it next time around. Well to your right but how about slowing it down some, Ok. What ever happen on cap for the public good?

Well where are we going as a State and Nation? I have written Congress and the Unities.  
HAVE YOU or does APATHY have you?  
Frank Craig / Cottonwood, AZ.

I'm counting on you, as an elected Commissioner.

**Antonio Gill**

AARP Arizona faarrax@aarn.org on behalf of Joyce Kurz [joyce@uno.com]  
From: Sunday, September 04, 2011 7:59 AM  
Sent: Pierce-Web  
To: Please Do Not Raise Our Utility Costs.  
Subject:

Sep 4, 2011

Commissioner Gary Pierce  
1280 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

Now is not the time for an average residence to have utility costs increased more than \$140 a year.

Thousands of Arizonans are out of work.

There have been no Social Security COLA increases for two years.

The costs of food and gasoline are way up.

Many Arizonans are struggling to make ends meet.

Now is not the time to raise our combined gas and electric rates for an average residence over \$140 a year.

Please take all of the above into consideration and please do not raise prices at this time.

I'm counting on you, as an elected Commissioner.

Sincerely,  
Mrs. Joyce Kurz  
[REDACTED]  
Tucson, AZ 85747-2384

Antonio Gill

From: AARP Arizona [mailto:aarpaz@aarp.org] on behalf of Elaine Hegstrom [mailto:elainehe@agavesys.co]  
Sent: Sunday, September 04, 2011 5:56 AM  
To: Pierce-Web  
Subject: Utility rates should NOT be raised at this time!

Sep 4, 2011

Commissioner Gary Pierce  
1200 W. Washington - 2nd Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce,

APS and Southwest Gas together are asking for your approval to raise average residence utility costs more than \$140 a year.

Please do not approve the APS and Southwest Gas requests.

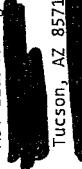
Now is not the time for an average residence to have utility costs increased more than \$140 a year.

I'm counting on you, as an elected Commissioner.

Please vote NO on the requests to raise rates more than \$140 a year.

Thank you.

Sincerely,

Ms. Elaine Hegstrom  
  
Tucson, AZ 85716-4875